



Crisis Care Guidelines & Response Expectations

Christian Truth Ministries

Growth Groups Ministry

Purpose

Growth Group leaders respond to crisis with compassion, prayer, wisdom, and appropriate pastoral partnership. Leaders are caregivers within the ministry structure, not substitutes for pastors, emergency services, licensed professionals, or legal authorities.

Response Expectations

- Remain calm, present, compassionate, and prayerful.
- Listen before attempting to solve.
- Do not promise absolute confidentiality when safety or legal concerns exist.
- Notify pastoral leadership when the situation exceeds your role.
- Contact emergency services for immediate threats to life or safety.
- Document significant actions factually and securely.
- Continue appropriate follow-up after the immediate crisis.
- Protect the dignity and privacy of everyone involved.

Immediate Escalation

- Immediate danger
- Threat of self-harm or harm to others
- Suspected abuse or exploitation
- Medical emergency
- Death or serious injury
- Domestic violence
- Serious mental health crisis
- Legal or law-enforcement involvement

Acknowledgment

I understand my responsibility to respond compassionately, remain within my role, and seek appropriate help.

Leader	Pastor / Director	Date
_____	_____	_____